

Commission on Animal Care and Control (ACC)

2013 Budget Statement to the City Council Committee on Budget and Government Operations

October 24, 2012

Sandra Alfred, Executive Director

Good morning, Chairman Austin, Mr. Vice-Chairman Reilly and the honorable members of the City Council. As Executive Director of the Commission of Animal Care and Control, I am privileged to be here today to highlight and discuss our 2013 budget recommendation and present our initiatives for the upcoming year.

The mission of the Commission on Animal Care and Control is to protect public safety and to ensure the humane care of animals through sheltering, pet placement, education and animal law enforcement. We achieve this by responsibly and humanely enforcing animal-related laws; providing a safe environment and medical treatment for unwanted, stray, abused and neglected animals; educating the public about responsible companion animal ownership; returning lost pets to their owners; and finding new owners for the homeless animals at our shelter.

We have presented a budget for 2013 which will allow us to efficiently and effectively carry out our mission.

Adoptions and Redemptions

The ongoing economic situation has created financial challenges for the City of Chicago, as it has for every other city in the country. Despite the difficult financial climate, ACC has steadily increased the number of animals removed from our shelter and placed into suitable homes. This is the result of my staff's hard work, as well as the dedication of over 200 animal rescue transfer groups, and private supporters like Petsmart Charities, the Chicago Wolves, the Grainger Foundation, Realtors to the Rescue and the ASPCA. Our efforts, along with the support of volunteers and our community partners, have resulted in a 6 percent increase in the number of adoptions since last year.

In addition to our effort to increase redemptions and adoptions, our biggest opportunity to address Chicago's animal population is through transfers to licensed animal shelters and rescue organizations. Through the first three quarters of 2012, ACC has partnered with rescue groups to successfully transfer 6,431 animals out of the shelter. This represents a 17 percent increase from the number of animals transferred over the same period in 2011 and nearly three times the number of animals transferred five years ago, over the same time period. ACC is on pace to transfer a record 8,000 animals out of our shelter by years end.

Operations and Service Delivery

Operationally, ACC responds to 21 different types of service requests through 311. These requests include animal bite attacks, stray and vicious animals, injured animal assistance, inhumane treatment complaints, animal business complaints, dangerous dog and animal fighting complaints. So far in 2012, ACC has seen a 6.5 percent increase in the number of requests over last year from citizens for animal related services. By the end of 2012, Animal Care and Control will have responded to nearly 60,000 service requests.

In 2012, there have been over 1774 animal bite reports submitted to ACC, each investigated by ACC personnel. ACC Inspectors initiate Dangerous Dog Investigations to follow up on the most serious bite incidents. Animal Control inspectors are also responsible for ensuring that animal-related businesses comply with the Municipal Code. ACC conducts routine inspections and investigates complaints on the 320 animal-related businesses licensed in the City, including circuses, vet clinics and animal exhibitions.

Starting in 2009, ACC has been managing the large inventory of animals utilizing the "Chameleon" shelter software system. In 2012, we have continued to expand the use of this software, reducing our reliance on manual record keeping. We are currently using the software system to record impoundments of animals for inventory management and monitor the health and status of all animals. In addition, Chameleon software enables residents to go to a website and look for a lost pet that may be housed at our facility. In 2012, we also implemented Chameleon's QuickKennel feature, which allows ACC to perform inventory using low-cost scanners and barcodes. This addition has resulted in more accurate shelter data and allows for a real-time population count. CACC hopes to make better use of available technology to allow impounded animals to be registered in Chameleon shelter software from the field. This will allow citizens to become aware that their pet has been located mere moments after the animal has been found by an Animal Control Officer.

Budget Efficiencies

In an effort to maximize productivity and minimizing costs, ACC is excited to hire an Animal Placement Coordinator who will be responsible for recruiting, organizing and mobilizing a stronger volunteer force at ACC. This position will also work closely with rescue groups to reduce the length of time, and associated costs, of animals housed at ACC before being rescued. ACC will also limit costs and increase operational flexibility through the use of part-time Animal Care Clerks. These employees will be scheduled to guarantee greater staff coverage at CACC during peak periods.

Collaboration and Coordination

Since 2009, we have been continuously working with Chicago's Department of Public Health and the Illinois Department of Public Health monitoring bat rabies by submitting species for testing for rabies and providing City residents rabies information when affected. In 2012, CACC has submitted 217 bats for rabies testing with three confirmed positive tests.

Animal Care and Control works closely with the Chicago Police Department, the Cook County States Attorney's Office, as well as Safe Humane Chicago's Court Advocacy and Animal Rehabilitation volunteers. CACC routinely works with CPD's Animal Crimes Unit, to assist in response to reports of dog fighting and animal cruelty. In 2012, CACC began providing animal handling training to CPD's SWAT units.

In 2010, we began offering Low Cost Vaccination Clinics to the public and worked with other community agencies – including PAWS Chicago, Animal Welfare League and Anti-Cruelty Society – to help meet the demand for low cost spay/neuter services. Through September 2012, our Vaccine Clinics have raised over \$78,000 and since the program began in December of 2010, CACC has provided 5282 low-cost vaccinations. In 2012, CACC used a five thousand dollar grant from the ASPCA to host five free vaccine clinics in Chicago's neediest wards, where over 600 vaccines were given. In 2013, we intend to increase community outreach and continue utilizing private funding from donations and grants.

In August of 2011, the City collaborated with Cook County Sheriff's Department in an innovative program where 16 low-risk non-violent offenders come to ACC facility daily to clean our dog cages. Thus far, the program has been a huge success, resulting in cleaner cages and enhanced disease control for our animals while providing a constructive and fulfilling task for offenders who would otherwise spend their time idly in jail. Several of these offenders who graduate from the program upon their release, have requested to come back to volunteer at the facility. ACC is currently working with Cook County to renew this program for 2013.

The addition of a full time Animal Placement Coordinator will serve to strategically mobilize our volunteer base. Since the inception of ACC's volunteer program, 390 individuals have been fingerprinted and cleared to walk and socialize adoptable dogs, groom cats, assist the public in finding lost pets, and provide support at off-site adoption events. Our Guest Volunteer Program that was launched in the summer of 2010 has enabled us to bring in over a dozen groups of volunteers from the Anti-Cruelty Society, DePaul University, Northwestern Law School, Banfield Pet Hospitals, Petsmart Groomers, Realtors to the Rescue, Grainger and many more.

ACC is also working on building partnerships with the University of Illinois and Fox College to enlist support of Veterinary and Veterinary Technician students at the shelter. Through these partnerships, ACC will benefit from the assistance of qualified individuals while providing these students experience in a fast-paced open admission municipal shelter.

Another goal for 2013 is to continue to diligently respond to 311 requests so as to ensure a better quality of life in all of our neighborhoods. We will continue to prioritize the requests of animal bites and vicious animals to ensure a timely response. And we will continue to work with organizations to reach pet owners to both reduce the number of animals given away by owners and ease the transition for animals where the owner has no choice but to relinquish ownership responsibilities. ACC will remain committed to building community partnerships that promote the best interests of Chicago's animals and to facilitate the redemption, transfer and adoption of as many animals from our shelter as possible.

2013 Budget Hearing

Period: 2012 YTD

Total Purchases: \$405,627

Staffing Data

New Hires Ethnicity and Gender				
	Male	Female	Total	%
Asian	0	0	0	0%
Black	0	3	3	33%
Hispanic	1	0	1	11%
White	0	5	5	56%
Total	1	8	9	
	11%	89%		

Interns

[illegible]

2013 Animal Care and Control

ADMINISTRATION

ANIMAL CONTROL / ANTI-CRUELTY

ANIMAL CARE



COMMISSION ON ANIMAL CARE AND CONTROL
CITY OF CHICAGO

Hi,

Thank you for your interest in the City of Chicago Volunteer program. Attached is a copy of the Volunteer Job Posting along with the Volunteer application, Fingerprint form, Hire Certification and Volunteer Confidentiality Agreement. All Volunteers are required to be fingerprinted prior to providing volunteer services to the City of Chicago.

Fingerprinting is available at:
City Hall, 121 N. LaSalle Street, Room 100
Monday through Friday, 9:00 a.m. to 3:00 p.m.

Please return the attached forms via email (caccvolunteer@cityofchicago.org), fax (312-747-1409) or drop off at the ACC facility for processing. Once your application is reviewed and processed, you will receive an email confirmation with the information for the fingerprint process.

YOU MUST RETURN ALL FORMS TO ME FOR DATA ENTRY - DO NOT TAKE THESE FORMS TO CITY HALL WITH YOU - YOU WILL NOT BE PROCESSED.

- Notice of Volunteer Opportunity – review to ensure that this is something that you are interested in doing
- Volunteer Application – fill out completely
- City of Chicago Fingerprint Information Form – fill out completely – please include an email address for email updates
- Liability Waiver – review and provide all information at the bottom, including signature
- Hire Certification Form – Print name on top line (Candidate Name), initial on line next to the box checked 'Candidate Selected for Hire', sign/print/date at bottom of form
- Volunteer Confidentiality Agreement – fill out completely

Thank you for your patience and understanding.

Sue Cappello
Administrative Services Officer II
Animal Care and Control
caccvolunteer@cityofchicago.org



City of Chicago

Rahm Emanuel, Mayor

Department of Animal Care & Control

NOTICE OF VOLUNTEER OPPORTUNITY

NOTICE OF VOLUNTEER OPPORTUNITY Animal Care & Control - UNPAID

The Department of Animal Care & Control (ACC) is seeking to fill positions for volunteers. The ideal volunteer should have a love for animals.

ACC is open 365 days taking in over 26,000 animals a year. ACC provides veterinary care, fresh food, clean water and shelter to lost, stray, injured, sick and unwanted animals that would otherwise be left to wander the streets of our city.

MINIMUM QUALIFICATIONS: The ideal candidate will have good oral communication skills, be organized and detail-oriented. Must have animal handling experience and be comfortable in an animal shelter environment. Must be 18 years of age or older.

RESIDENCY REQUIREMENT: Not Required.

SALARY: UNPAID

APPLICATION PERIOD: Open until further notice.

HOURS: Successful candidates should work a minimum of 10 to 20 hours a month. Available hours include weekdays and weekends. This is a temporary position.

DUTIES: Volunteers are assigned to various divisions of the Animal Control Facility at 2741 South Western Ave. according to the interests of the volunteer and needs of the Department. Volunteers may perform a wide variety of duties, including but are not limited to the following: under immediate supervision, perform various administrative functions to support program activities; participate in the organization, setup and administration of special events and program activities; socialize, groom and exercise animals available for adoption; assist the public in selecting companion animals and perform adoption screening and counseling functions; escort visitors through the facility to assist in finding their lost pet.

NOTE: Candidates are required to pass a fingerprint background and mandatory Volunteer Orientation.

DESIRED SKILLS:

- Experience handling animals.
- Excellent customer service skills.
- Must be reliable and organized.

INSTRUCTION: Interested candidates should contact the volunteer coordinator to sign up for an orientation session.

**Volunteer Coordinator
City of Chicago Department of Animal Care & Control
2741 South Western Ave., Chicago, IL 60608**

OR

Email: caccvolunteer@cityofchicago.org

OR

Fax: 312-747-1409

If you are a person with a disability and require a reasonable accommodation in order to participate in the application process, please contact the City of Chicago, Department of Human Resources at 312 744-4976 (voice) or 312 744-5035 (TTY). You may be required to provide information to support your reasonable accommodation request.

**ALL REFERENCES TO POLITICAL SPONSORSHIP OR RECOMMENDATION
MUST BE OMITTED FROM ANY AND ALL APPLICATION MATERIALS
SUBMITTED FOR CITY EMPLOYMENT**

**THE CITY OF CHICAGO IS AN EQUAL OPPORTUNITY/AFFIRMATIVE
ACTION EMPLOYER**



City of Chicago

Commission on Animal Care and Control

Volunteer Application

Date: _____

Name: _____ Birth Date: _____

Address: _____ City: _____ State: _____ Zip: _____

Home Phone: _____ Other Phone: _____ Email: _____

Employer: _____ Title: _____

Emergency Contact Information:

Name: _____ Relationship: _____

Home Phone: _____ Other Phone: _____

What are your primary motivations for volunteering with Animal Care and Control?

Please describe any previous volunteer experience. _____

Do you have any special skills that could contribute to volunteer activities (e.g. public speaking, art work, bilingual, etc.)? _____

Include any limitations on working with or near specific types of animals. _____

Please describe any animal related experience. _____

What type of pets do you currently own? _____

Please describe your work experience with the public. _____

Volunteers usually work 2-3 hours a day at least twice a month, what days and hours are you available:

Sunday _____ Monday _____ Tuesday _____ Wednesday _____
Thursday _____ Friday _____ Saturday _____ Holidays _____

Type of volunteer position(s) that you are interested in:

- _____ Dog Adoption Team: Walking dogs available for adoption, assisting potential adopters in choosing a dog.
- _____ Cat Adoption Team: Socializing cats, assisting potential adopters in choosing a cat.
- _____ Adoption Screening Team: Reviewing adoption applications and advising new adopters.
- _____ Lost Pet Team: Researching stray animals to reunite them with their family, escorting visitors on lost pet tours.
- _____ Off-Site Adoption Team: Coordinating and participating in off-site adoption opportunities.
- _____ Clerical Team: customer service, data entry or returning phone calls.
- _____ Behavior and Enrichment Team: Basic training and kennel enrichment for the animals.
- _____ Groomers: Groom adoptable dogs and/or cats prior to off-site adoption events in our grooming room.

Please note that your acceptance into and continued participation in the volunteer program is dependent on your attitude towards volunteer work, your comfort level working with animals, your attitude toward working with animal shelters and our specific activities, and whether we have positions available for your specific time slots, among other things.

Please send this completed application to:

**Volunteer Coordinator
Chicago Animal Care and Control
2741 South Western Avenue
Chicago, Illinois 60608
caccvolunteer@cityofchicago.org
Fax: 312-747-1409**

Thank you for your interest in volunteering with the City of Chicago Animal Care and Control (ACC).

All volunteers must pass a fingerprint background check prior to volunteering with ACC. Fingerprinting services are provided by the City of Chicago Department of Human Resources located at City Hall, 121 N. LaSalle Street, Monday thru Friday from 9:00 a.m. to 3:00 p.m.

Below is the information required for fingerprinting. Please fill in all sections and return the information to: Volunteer Coordinator, Animal Care and Control, 2741 S. Western Ave., Chicago, IL 60608 or Fax: 312-747-1409, or Email: caccvolunteer@cityofchicago.org

After the information provided is entered into the City of Chicago database, you will receive a confirmation number and additional instructions via email. You may then proceed to City Hall for fingerprinting.

City of Chicago Fingerprint Information Form

PLEASE PRINT CLEARLY

Last Name:		First Name:	
Social Security Number:			
Birth Place (State):		Birth Date:	
Please provide the following information from your Drivers License or State ID			
Sex:		Race:	
Height:		Weight:	
Eye Color:		Hair Color:	
Type of ID:			
ID Number:		Issuing State:	
Please Provide CURRENT Information			
Home Address:			
City :			
State:		Zip Code:	
Phone Number:			
Email Address:			

LIABILITY WAIVER

I, the individual named herein below, acknowledge and understand that working with animals may be dangerous and carries with it certain inherent risks that cannot be eliminated regardless of the amount of care taken to avoid injuries. These risks can result in serious injury or even death. I understand, appreciate and agree to personally assume any and all liability and risks of volunteering with the Commission on Animal Care and Control (hereinafter "ACC").

I hereby RELEASE, WAIVE, DISCHARGE, AND COVENANT NOT TO SUE, The City of Chicago, its officials, agents, employees, officers, and representatives from every penalty, claim, loss, cost, damage, demand, action, cause of action, reasonable attorney's fees, lien and/or expense arising out of or related to any loss, damage, or injury, including death, that may be sustained by me, or to any property belonging to me, during my performance of volunteer work with ACC, including but not limited to volunteer work performed at the ACC facility located at 2741 South Western Avenue, Chicago, Illinois 60608, volunteer work performed off-site for or in conjunction with ACC, as well as any failure of observance of any rules, regulations or policies of ACC or The City of Chicago. The City of Chicago shall not be liable for damages to me arising from any act of any third party or animal.

I agree to INDEMNIFY AND SAVE HARMLESS the City of Chicago from and against all claims of whatever nature arising from any of my future negligent acts, omissions or negligence, or arising from any accident, injury, or damage whatsoever caused to any person, animal or to the property of any person occurring while I am providing volunteer work to the City of Chicago, or arising from any accident, injury, or damage occurring on the City of Chicago's premises. I further agree to INDEMNIFY AND HOLD HARMLESS the City of Chicago, its officials, agents, employees, officers, and representatives from any and all claims, actions, suits, procedures, costs, expenses, damages and liabilities, including attorney's fees brought by any party as a result of my involvement in any aspect of volunteering with ACC, and I agree to reimburse the City of Chicago for any such expenses incurred.

In consideration for my acknowledgment of and agreement with all provisions of this liability waiver, ACC agrees to allow me the limited privilege of volunteering with ACC. I understand and agree that as a volunteer, I am not an employee of the City of Chicago, and I am not entitled to any compensation or benefits of any kind. I propose to serve entirely without compensation as a volunteer worker for such period or periods and at such time or times as may be mutually agreed upon by me and ACC. I understand that my gratuitous services do not entitle me to workers' compensation or any other insurance policy or benefits through the City of Chicago.

I hereby agree that I have read and will not object to or challenge the protocols and procedures outlined in the City of Chicago ACC Volunteer Handbook. Violation of any of these guidelines or any other rules or directives imposed by ACC or the City of Chicago will be grounds for my immediate removal from the premises and termination of all future volunteer opportunities with the ACC. Further, I acknowledge that ACC reserves the right to unilaterally modify, or terminate my privilege to volunteer at any time for any reason or no reason at all.

I hereby consent that the City of Chicago and/or assignees be authorized to use my name, portrait, picture, photograph or any reproduction of myself for editorial and/or commercial purposes by the City of Chicago. Permission is hereby granted to make changes or alterations and/or use my name or fictitious one for such purposes.

I expressly agree that the foregoing liability waiver is intended to be as broad and inclusive as is permitted by the law of the State of Illinois and that if any portion thereof is held invalid, it is agreed that the balance shall, notwithstanding, continue in full legal effect and force.

By signing below, I hereby agree that I have read this liability waiver and fully understand all of its terms. I acknowledge that I am signing the liability waiver freely and voluntarily, and intend by my signature to completely and unconditionally release the City of Chicago of all liability to the greatest extent allowed by law. The representations, conditions and commitments contained in this instrument shall be binding upon my heirs, next-of-kin and personal representatives.

Printed Name: _____ Signature: _____

Date _____ Age _____

DL # _____ State _____ Other ID # _____

TETANUS SHOT VERIFICATION

The undersigned states that his/her last tetanus shot was received within the last (5) years. Date of last tetanus shot _____
(month & year)

Signature: _____ Date: _____

Upon completion and clearance of the fingerprint background check, you must attend a mandatory volunteer orientation. Volunteer orientation dates will be sent out via email to all new volunteers.



COMMISSION ON ANIMAL CARE AND CONTROL
CITY OF CHICAGO

VOLUNTEER CONFIDENTIALITY AGREEMENT

The City of Chicago, has agreed to have _____
(Print Full Name)

work within the City of Chicago Department of Animal Care and Control in a temporary
assignment starting _____.
(Print Today's Date)

I hereby acknowledge that during the course of my assignment some of the information that I
handle may be privileged, confidential and exempt from disclosure under applicable law. I
acknowledge that any dissemination, distribution or copying of this information for any
purpose other than for what is intended, is strictly prohibited.

I, _____, also agree that under no circumstances
(Print Full Name)

during my temporary assignment or thereafter, for as long as said information remains
confidential, will I break this Confidentiality Agreement without written consent from the
City of Chicago.

Signature

Date

Hire Certification Form

Candidate Name: _____

(if known)

Job Title: **VOLUNTEER**

Dept. A-Form Request #:

(Example: 033-2008-001)

Title Code: **N/A**

Hire Type: ☐ Sr. Mgr

☒ Non-Interview

☐ Interview

☐ Student

☐ Volunteer

CAREERS Requisition #:

(Example: #143228)

N/A

Dept. #: **073**

☐ Other

Political reasons or factors shall not play a role in hiring. Political reasons or factors include any of the following:

1. Recommendations for hiring, promotion or other employment terms of specific office holders or political party officials that are not based on personal knowledge of the job applicant's work skills, work experience or other job-related qualifications. (But such recommendations from public office holders or political party officials that are based on their personal knowledge of the applicant's work skill, work experience or other job-related qualifications are permitted.)
2. The fact that the job applicant worked in a political campaign or belongs to a political organization, or political party. Or the fact that the job applicant chose not to work in a political campaign or to belong to a political organization or a political party.
3. The fact that the job applicant contributed money, raised money or provided something else of value to a candidate for public office or a political organization. Or the fact that the job applicant chose not to contribute or raise money for a candidate for public office or a political organization.
4. The fact that the applicant is a Democrat or a Republican or a member of any other political party or group. Or the fact that the applicant is not a member.
5. The fact that the applicant expressed views or beliefs on political matters such as what candidates or elected officials he or she favored or opposed, what public policy issue he or she favored or opposed, or what views on government actions or failures to act he or she expressed.

I certify that, I am aware of and am in full compliance, with the above stated prohibitions regarding personnel decisions by the City of Chicago insofar as they apply to me. I certify, under penalty of perjury, as provided by law, that, to the best of my knowledge and after due inquiry, political reasons or factors did not enter into any City employment actions taken with respect to the applicants in the hiring process for the above referenced position. I understand that failure to comply with the above prohibitions and/or failure to submit an accurate Hire Certification Form may result in disciplinary action up to and including immediate termination and may subject me to prosecution for perjury under Illinois law.

Check the role(s) in the hiring process in which you participated, initial each checked box and sign at the bottom.

<input type="checkbox"/> Participated in Intake Session	<input type="checkbox"/> Conducted, Monitored or Scored Test	<input checked="" type="checkbox"/> Candidate Selected for Hire
Initial	Initial (Circle appropriate function)	Initial
<input type="checkbox"/> Screened Applicants	<input type="checkbox"/> Hiring Manager	<input type="checkbox"/> Commissioner
Initial	Initial	Initial
<input type="checkbox"/> Created Referral List	<input type="checkbox"/> Facilitated Consensus Meeting	<input type="checkbox"/> Other:
Initial	Initial	Initial
<input type="checkbox"/> Interviewed Candidate	<input type="checkbox"/> Participated in Consensus Meeting	
Initial	Initial	

Signature: _____

Print Name: _____

Date: _____

Last Updated: 12/1/11

Print Form



Animal Care & Control is hosting a Low Cost Vaccine Clinic for City of Chicago residents at 2741 S. Western Ave.

from 9:00 a.m. to 12:00 p.m. on the following dates:

- **Wednesday – November 14, 2012**
- **Wednesday – December 12, 2012**



Vaccine Clinic Rules:

- Only open to City of Chicago Residents
- Only the first 100 animals will be serviced
- All Pets over 4 months of age **MUST** have a current rabies vaccination
- All Dogs over 4 months of age **MUST** have a current dog license or you will be required to purchase one at the time of the clinic (proof of rabies vaccine is required)
- **ALL** Dogs **MUST** be on leash or in a carrier
- **ALL** Cats **MUST** be in a carrier
- If your pet requires a muzzle during vaccinations or around other animals, you **MUST** bring your own. Muzzles are not available at the clinic.
- You **MUST** be able to handle your pet around other animals
- **If you are paying by cash, you MUST have exact change (our payment machine does not provide change.) We also accept credit/debit cards and personal checks.**



Fees:

DA2PPL	\$7.00 each vaccination
FVRCP.....	\$7.00 each vaccination
Rabies.....	\$15.00 each vaccination
Microchip.....	\$15.00 each
Dog License.....	\$5.00 neutered dog
	\$50.00 un-neutered dog



Visit **CAACC** at www.adoptchicago.org

CHICAGO ANIMAL CARE & CONTROL

City of Chicago The City of Chicago's Official Site

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Keyword Search

Animal Care & Control

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Department Facts

About Us:
Mission
Leadership
Our Structure

City Services

I Want To...
Apply For
Check Status Of
Find/Get
Pay for/Buy
Register
Report/File
Request
Sign up for Volunteer

Keyword Search Services Go

Advanced Search

Cold Weather Pet Care

Dog Registration

Low Cost Vaccine Dates

Wish List

Photo Gallery

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Department Animal Care and Control

Featured Services and Programs

Pet Adoption Adopt a Pet
 Lost Pet Redeem Your Lost Pet
 Pet of the Week Give a Pet a Forever Home
 Volunteers Needed Volunteer at the CAACC



hawthorne park

Share View more

The facility includes:

- A 54,000 square foot building which houses over 500 animals in separate kennels with a fully equipped medical division to care for the animals
- A command center for Animal Control Officers with a fleet of 18 trucks
- Animal Intake from 8 a.m. until 10 p.m., 365 days a year. (After hours, please call 311)
- The Automobile van for off-site adoptions and vaccine clinics
- Offices for the Executive Director and management staff.

Related Links

CAACC Adoptable Pets
Pet Finder
Check online for the complete list of Municipal Code of Chicago 7-12 Maddy's Fund

Animal Care & Control Brochure



Department Main Office
Animal Care and Control
Phone: 312.747.1406
Fax: 312.747.1409
2741 S. Western Ave
Chicago, IL 60608 Get Directions